

|                                                                   | <u><b>MACYS/MACY'S BACKSTAGE</b></u>                                                                                                                                                                                                               | <u><b>BLOOMINGDALES/BLOOMINGDALE'S OUTLET</b></u>                                                                                                                                                                                     | <u><b>MACYS MERCHANDISE GROUP</b></u>                                                                                        |
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| <u><b>MERCHANDISE INVOICES</b></u>                                | Macy's requires that all invoices be EDI transmitted (exception for some Macy's Backstage invoices). All invoices not submitted via EDI are subject to a \$10 per invoice expense offset.<br>Attn: Invoice Entry<br>PO Box 8251<br>Mason, OH 45040 | Macy's requires that all invoices be EDI transmitted. All paper invoices are subjected to a \$10.00 charge.<br>Attn: Invoice Entry<br>PO Box 8251<br>Mason, OH 45040                                                                  | <u><b>MMG ONLY</b></u><br><br>denise.rolon@macys.com                                                                         |
| <u><b>VENDOR STANDARDS QUESTIONS</b></u>                          | Email vendorstandards@macys.com<br>OR<br>call the Ask An Analyst line between 1-4 pm EST, Monday - Friday at 513-782-1401                                                                                                                          | Email vendorstandards@macys.com<br>OR<br>call the Ask An Analyst line between 1-4 pm EST, Monday - Friday at 513-782-1401                                                                                                             | Email vendorstandards@macys.com<br>OR<br>call the Ask An Analyst line between 1-4 pm EST, Monday - Friday at 513-782-1401    |
| <u><b>DISPUTES REGARDING INVOICE PAYMENT, E.G., SHORTAGES</b></u> | All requests for research/repayment of deductions or non-payment of invoices must be submitted via macysnet APForms.<br>All inquires must include a full proof of delivery with final destination STREET address and invoice copy(s).              | All requests for research/repayment of deductions or non-payment of invoices must be submitted via macysnet APForms.<br>All inquires must include a full proof of delivery with final destination STREET address and invoice copy(s). | <u><b>MMG ONLY</b></u><br><br>denise.rolon@macys.com                                                                         |
| <u><b>DISPUTES REGARDING EXPENSE OFFSETS</b></u>                  | All requests for research/repayment of deductions must be submitted via macysnet APForms. Use the Expense Offset Dispute APForm.                                                                                                                   | All requests for research/repayment of deductions must be submitted via macysnet APForms. Use the Expense Offset Dispute APForm.                                                                                                      | All requests for research/repayment of deductions must be submitted via macysnet APForms. Use the MMG Dispute APForm.        |
| <u><b>RETURNS - CALL TAGS FOR UNAUTHORIZED RETURNS</b></u>        | Call Tag Department<br>626-855-4068<br>CRC_calltag@macys.com                                                                                                                                                                                       | Call Tag Department<br>626-855-4068<br>CRC_calltag@macys.com                                                                                                                                                                          | Call Tag Department<br>626-855-4068<br>CRC_calltag@macys.com                                                                 |
| <u><b>RETURNS</b></u>                                             | All requests for research/repayment of Return claims must be submitted via macysnet APForms. Use the appropriate RTV APForm.                                                                                                                       | All requests for research/repayment of Return claims must be submitted via macysnet APForms. Use the appropriate RTV APForm.                                                                                                          | All requests for research/repayment of Return claims must be submitted via macysnet APForms. Use the appropriate RTV APForm. |

|                                                 | <u>MACYS/MACY'S BACKSTAGE</u>                                                                                                                                                        | <u>BLOOMINGDALES/BLOOMINGDALE'S OUTLET</u>                                                                                                                                                                                                | <u>MACYS MERCHANDISE GROUP</u>                                                                                                                                                       |
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| <u>ADVERTISING</u>                              | All requests for research/repayment of Advertising claims must be submitted via macysnet APForms.<br>MMN.Finance@macys.com                                                           | All requests for research/repayment of Advertising claims must be submitted via macysnet APForms.<br>Mary Lynch<br>mary.x.lynch@bloomingtondales.com<br>Khem Arjune-Ramhulas<br>khem.arjune.ramhulas@bloomingtondales.com<br>212-893-2272 | N/A                                                                                                                                                                                  |
| <u>CONSTRUCTION CHARGES</u>                     | Karren Vickers<br>Capital Control<br>513-579-7055                                                                                                                                    | Karren Vickers<br>Capital Control<br>513-579-7055                                                                                                                                                                                         | N/A                                                                                                                                                                                  |
| <u>VISUAL</u>                                   | <a href="mailto:VisualMerchandising@macys.com">VisualMerchandising@macys.com</a>                                                                                                     | Mohan Sookram<br>212-705-5824                                                                                                                                                                                                             | N/A                                                                                                                                                                                  |
| <u>MASTERFILE, e.g. change of check address</u> | Vendor Info Updates:<br>Macy's Accounts Payable<br>Attn: Vendor Masterfile Control Office<br>hvendor@macys.com<br>PO Box 8251<br>Mason, OH 45040<br>vendorchanges@macysnet.com       | Vendor Info Updates:<br>Macy's Accounts Payable<br>Attn: Vendor Masterfile Control Office<br>hvendor@macys.com<br>PO Box 8251<br>Mason, OH 45040<br>vendorchanges@macysnet.com                                                            | Vendor Info Updates:<br>Macy's Accounts Payable<br>Attn: Vendor Masterfile Control Office<br>hvendor@macys.com<br>PO Box 8251<br>Mason, OH 45040<br>vendorchanges@macysnet.com       |
| <u>DEMO SALARY</u>                              | All requests for research/repayment of Demo claims must be submitted via macysnet APForms.<br>Ann-Marie Cook<br>PO Box 8251<br>Mason, OH 45040<br>P: 513-579-7205<br>F: 513-782-1838 | All requests for research/repayment of Demo claims must be submitted via macysnet APForms.<br>Ann-Marie Cook<br>PO Box 8251<br>Mason, OH 45040<br>P: 513-579-7205<br>F: 513-782-1838                                                      | All requests for research/repayment of Demo claims must be submitted via macysnet APForms.<br>Ann-Marie Cook<br>PO Box 8251<br>Mason, OH 45040<br>P: 513-579-7205<br>F: 513-782-1838 |
| <u>ASN SHIP NOTICE SET-UP</u>                   | Attn: EDI Department<br>financialec@macys.com<br>P: 513-782-1222                                                                                                                     | Attn: EDI Department<br>financialec@macys.com<br>P: 513-782-1222                                                                                                                                                                          | Attn: EDI Department<br>financialec@macys.com<br>P: 513-782-1222                                                                                                                     |
| <u>EXPENSE PAYABLES</u>                         | Attn: Expense Payables<br>expensepayable@macys.com<br>PO Box 8214<br>Mason, OH 45040<br>P: 513-782-3000<br>F: 513-782-3001                                                           | Attn: Expense Payables<br>expensepayable@macys.com<br>PO Box 8214<br>Mason, OH 45040<br>P: 513-782-3000<br>F: 513-782-3001                                                                                                                | Attn: Expense Payables<br>expensepayable@macys.com<br>PO Box 8214<br>Mason, OH 45040<br>P: 513-782-3000<br>F: 513-782-3001                                                           |

|                              | <u>MACYS/MACY'S BACKSTAGE</u>                                                                                                                                                       | <u>BLOOMINGDALES/BLOOMINGDALE'S OUTLET</u>                                                                                          | <u>MACYS MERCHANDISE GROUP</u>                 |
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| <u>FREIGHT ROUTING</u>       | Transportation Office<br>shippingops@macys.com                                                                                                                                      | Transportation Office<br>shippingops@macys.com                                                                                      | Transportation Office<br>shippingops@macys.com |
| <u>PRGX FREIGHT AUDITS</u>   | Lauren LeRoux<br>Phone: 770-779-3278<br>Lauren.LeRoux@prgx.com<br>Michelle Smith<br>Phone: 717-701-5351<br>Michelled.Smith@prgx.com                                                 | Lauren LeRoux<br>Phone: 770-779-3278<br>Lauren.LeRoux@prgx.com<br>Michelle Smith<br>Phone: 717-701-5351<br>Michelled.Smith@prgx.com | N/A                                            |
| <u>ALL OTHER PRGX AUDITS</u> | Melissa Pitts<br>P: 770-779-6312<br>Melissa.pitts@prgx.com                                                                                                                          | Melissa Pitts<br>P: 770-779-6312<br>Melissa.pitts@prgx.com                                                                          | N/A                                            |
| <u>MIO</u>                   | All requests for research/repayment of Unordered Expense Offsets must be submitted via macysnet APForms.<br>Non-APForm related questions should be sent to unorderedmerch@macys.com | All requests for BLOOMINGDALE'S Unordered Expense Offsets should be submitted via email directly to MIO.REQUESTS@bloomingdales.com  | MMG <u>ONLY</u><br><br>denise.rolon@macys.com  |
| <u>VENDOR DIRECT PROGRAM</u> | <a href="mailto:Macys_V2C_Ops@macys.com">Macys_V2C_Ops@macys.com</a>                                                                                                                | <a href="mailto:Macys_V2C_Ops@macys.com">Macys_V2C_Ops@macys.com</a>                                                                | NA                                             |

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| <b><u>Macy's/Bloomingdales Furniture Workroom and RTV Contacts:</u></b> |                                                                           |                                            |                                |
| <b><u>City of Industry, CA</u></b>                                      | Oscar Rodriguez<br>Oscar.S.Rodriguez@macys.com<br>Phone: 626-855-4191     |                                            |                                |
| <b><u>Tomball, TX</u></b>                                               | Nicholas Alli<br>Nicholas.Alli@macys.com<br>Phone: 281-803-6609           |                                            |                                |
| <b><u>Miami, FL</u></b>                                                 | Claudia Verona<br>Claudia.Verona@macys.com<br>Phone: 786-894-7710         |                                            |                                |
| <b><u>Minooka, IL</u></b>                                               | Michael Rodriguez<br>Michael.Rodriguez@macys.com<br>Phone: 815-521-3741   |                                            |                                |
| <b><u>Raritan, NJ</u></b>                                               | Ralph Cavallo<br>Ralph.Cavallo@macys.com<br>Phone: 732-691-3362           |                                            |                                |
| <b><u>Stone Mountain, GA</u></b>                                        | Andrew Chisolm<br>Andre.Chisolm@macys.com<br>Phone: 770-908-4661          |                                            |                                |
| <b><u>Tukwila, WA</u></b>                                               | Christopher Jones<br>Christopher.J.Jones@macys.com<br>Phone: 206-575-6048 |                                            |                                |